

## Clinical Quality References\*

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\*Some links may be out of date. For corrections or comments, email CAPT Paul Rockswold with the following link: [Feed Back e-mail](#)

### Medical Management:

- TMA Policy Guidance for Implementation of Medical Management Programs  
<http://www.health.mil/~media/MHS/Policy%20Files/Import/04-008.ashx>
- Policy Memorandum Implementation of the 'Patient-Centered Medical Home' Model of Primary Care in MTFs  
<http://www.health.mil/~media/MHS/Policy%20Files/Import/09-015.ashx>

### Utilization Management

- Milliman Care Guidelines™
  - Tool for Referral (and Utilization) Management
  - Referral guidelines show what should occur at the primary care level prior to referral for specialty review
  - Pertinent for internal/external consults
- Virtual and self-paced training on these clinical decision support tools is available on MHS Learn at  
<https://mhslearn.csd.disa.mil/>

### Case Management:

- MHS Population Health and Medical Management Support Center: Case Management Modules (I, II, III) "moved to NKO" – cannot locate June 2012



- DoD Medical Management Guide: Case Management [www.tricare.mil/tma/ocmo/download/MMG\\_v3\\_2009.pdf](http://www.tricare.mil/tma/ocmo/download/MMG_v3_2009.pdf)
- Case Management Society of America. (1995) Case management society of America standards of practice. Little Rock, AR (requires account): [www.cmsa.org](http://www.cmsa.org)
- Powell, S. K. (2000). Case management: A Practical guide to success in managed care (2nd ed.). Philadelphia: Lippincott.

## Disease/Condition Management Programs:

- White, B. (1999). Improving chronic disease care in the real world: A Step-by-step approach. Family Practice Management 6(9):38. [www.aafp.org/fpm/991000fm/38.html](http://www.aafp.org/fpm/991000fm/38.html)
- Solber, LI et.al. (2000). Lessons from experienced guideline implementers. Journal of Quality Improvement 26(4):171-188.
- Healthcare Effectiveness Data and Information Set (HEDIS) [www.ncqa.org/](http://www.ncqa.org/)
- Bodenheimer, T, Wagner, E. H., & Grumbach, K. (2002). *Improving primary care for patients with chronic illness*, JAMA, 288:1775-9.

## Population Health:

- TMA Healthcare Innovations Program  
<http://www.tricare.mil/tma/ocmo/hip/innovations.aspx>
- Health Analysis  
<http://www.med.navy.mil/sites/nmcphc/health-analysis/>
- MTF Grassroots Population Health Team <https://es.med.navy.mil/SiteDirectory/PHAMO/GrassRootsTeam/default.aspx>
- The Community Guide  
[www.thecommunityguide.org](http://www.thecommunityguide.org)
- DoD Survey of Health Related Behaviors Among Military Personnel 2008.  
<http://www.tricare.mil/tma/2008HealthBehaviors.pdf>
- Fos, PJ, Fine, DJ (2000). Designing health care for populations: Applied epidemiology in health care administration. San Francisco: Josey-Bass.
- Population Health Navigator resources  
<http://www.med.navy.mil/sites/nmcphc/health-analysis/clinical-performance-measurement/carepoint-mhsphp/Pages/default.aspx>
- Green, LW, Ottoson, JM (1999). Community and population health (8th ed.). Boston: WCB McGraw-Hill.
- [www.tricare.mil/tma/ocmo/publications.aspx](http://www.tricare.mil/tma/ocmo/publications.aspx)
  - The Medical Management Guide
- U.S. Army Medical Department Office of Quality Management <https://www.qmo.amedd.army.mil/>
  - Clinical Practice Guidelines
  - HEDIS Improvement Methods
- McAlearney, A. S. (2002). Population health management in theory and practice. *Advances in Health Care Management*, 3:117-159.
- McAlearney, A. S. (2003). Population health management: Strategies to improve outcomes. Chicago: Health Administration Press.
- U.S. Department of Health and Human Services (2010). Healthy People 2020: Topics & Objectives Index  
<http://healthypeople.gov/2020/topicsobjectives2020/default.aspx>
- Kindig, DA (1997). Purchasing population health: Paying for results. Ann Arbor: University of Michigan Press.
- Forman, S., & Kelliher, M. (1999). Status one: Breakthroughs in high risk population health management. San Francisco: Jossey-Bass.
- MacStravic, S., & Montrose, G. (1998). Managing health care demand. Gaithersburg, MD: Aspen.



## Health Promotion:

- Documenting and Reporting Individual Medical Readiness (IMR) Data (searchable)  
[www.med.navy.mil/directives/ExternalDirectives/6110.14%20Chgs.pdf](http://www.med.navy.mil/directives/ExternalDirectives/6110.14%20Chgs.pdf)
- Navy & Marine Corps Public Health Center  
<http://www.med.navy.mil/sites/nmcphc/health-promotion/Pages/default.aspx>
- U.S. Army Public Health Command  
<http://phc.amedd.army.mil/topics/healthyliving/Pages/default.aspx>

## Clinical Preventive Services:

- U.S. Preventive Services Task Force. Guide to Clinical Preventive Services, 2010-2011  
[www.ahrq.gov/clinic/pocketgd.htm](http://www.ahrq.gov/clinic/pocketgd.htm)
- Periodic Health Assessment resources  
<http://www.med.navy.mil/sites/nmcphc/health-promotion/Pages/periodic-health-assessment.aspx>
- BUMED Note 6150. (19 Jul 07). Guidance for completing adult preventive and chronic care flow sheet (DD2766).  
[www.med.navy.mil/directives/ENotes/NOTE%206150%20\(19%20Jul%202007\).pdf](http://www.med.navy.mil/directives/ENotes/NOTE%206150%20(19%20Jul%202007).pdf)

## Clinical Practice Guidelines:

- DoD/VA Clinical Practice Guidelines  
<https://www.qmo.amedd.army.mil/pguide.htm>
- Clinical Practice Guidelines resources

## Patient Education and Related Organizations:

- U.S. Department of Health and Human Services  
[www.healthfinder.gov](http://www.healthfinder.gov)
- National Institutes of Health  
[health.nih.gov/](http://health.nih.gov/)

## Evidence-Based Medicine:

- Cabana, M.D, et al., (1999). Why don't physicians follow clinical practice guidelines? JAMA 287(15): 1458-1463.
- Eddy, David M. (1996). Clinical Decision Making from Theory to Practice. Sudbury, MA: Jones and Bartlett Publishers.
- Population Health Navigator Dashboard  
<https://edq.med.navy.mil/PopHealthNav/>
- Muir Gray, JA (1997). Evidence-Based Healthcare: How to Make Health Policy and Management Decisions. London: Churchill Livingstone.
- Sackett, DL, et. al. (1998). Evidence-based Medicine: How to Practice and Teach EBM. London: Churchill Livingstone.

## Managing Capacity:

- TMA Medical Management Tools and Training  
[www.tricare.mil/tma/ocmo/ToolsTraining.aspx](http://www.tricare.mil/tma/ocmo/ToolsTraining.aspx)
- Masley, W., Sokoloff, J. & Hawes, C. (2000). Planning group visits for high-risk patients. Family Practice Management 7(6): 33. [www.aafp.org/fpm/20000600/33plan.html](http://www.aafp.org/fpm/20000600/33plan.html)

